

**Ministry of Public and
Business Service Delivery**

Office of the Minister
5th Floor, 777 Bay Street
Toronto ON M5B 2H7
Tel.: 416 212-2665
TTY: 416 915-0001

**Ministère des Services au
public et aux entreprises**

Bureau du ministre
5^e étage, 777, rue Bay
Toronto ON M5B 2H7
Tél. : 416 212-2665
ATS : 416 915-0001



**MINISTER'S ORDER RE: MAXIMUM PERCENTAGE OF BOARD MEMBERS UNDER
THE *SAFETY AND CONSUMER STATUTES ADMINISTRATION ACT, 1996***

WHEREAS subsection 8 (5) of the *Safety and Consumer Statutes Administration Act, 1996* provides that the Minister may, by order, provide that no more than a fixed percentage of members of the board of directors (the "Board") of an administrative authority shall be drawn from among the persons or classes of persons specified in the order;

AND WHEREAS the Travel Industry Council of Ontario ("TICO") is designated as the administrative authority for the purpose of administering the provisions of the *Travel Industry Act, 2002* and the regulations made under that Act;

AND WHEREAS TICO is required to exercise its powers and duties in such a manner as to protect the public interest and to comply with the principle of maintaining a fair, safe and informed marketplace.

AND WHEREAS an order limiting the percentage of members of the Board that may be drawn from certain persons or classes of persons facilitates a Board that effectively oversees travel agents and travel wholesalers and protects consumers by being composed of members with various perspectives and skills;

NOW THEREFORE pursuant to subsection 8 (5) of the *Safety and Consumer Statutes Administration Act, 1996*, I hereby make the following Order:

1. In this order,
"travel agent" and "travel wholesaler" have the same meaning as in the *Travel Industry Act, 2002*.
"Board" means the board of directors of TICO.

2. No more than thirty-four per cent of members of the Board shall be drawn from among any of the following classes of persons:
 - a) travel agents.
 - b) travel wholesalers.
 - c) individuals who are directors, officers, employees or agents of travel agents or travel wholesalers.
 - d) individuals who are directors, officers, employees, members or agents of an industry association representing the interests of travel agents or travel wholesalers.
 - e) individuals who within the one-year period before becoming a director of the Board met the description in any of clauses a through d.
3. TICO shall take the necessary steps to implement this Order by no later than October 1, 2023.
4. This Order comes into effect on the day it is made.



The Honourable Kaleed Rasheed
Minister of Public and Business Service Delivery

Made this 11 day of August, 2023.